Some annual statistics and items of note during 2019-20 include:

The Museum sponsored 20 programs held on and off-site including Washington History Club, a History Bites Lecture, the New Year's Tea Party and the annual Washington Cemetery Tour. Total attendance for these programs was 2,647.

The Adult Library sponsored and collaborated on 69* programs, with a total attendance of over 2,190. Programs included the extremely popular Monday Matinee Film Series, Exhibition on Screen series, music programs, various lectures and discussion, including five author talks and book signings. *The library closed its doors from March 24 through June 21. Most programs were canceled, but 5 Adult virtual programs were held and are included in the total numbers.

30,808 visits to the Library were recorded. That is 11,000 less than LY, when we averaged 850 visits per week, and we were closed for 14 weeks, accounting for the majority of the decline.

The Library’s collection contains 46,264 items, with an additional 11,627 items available through the Overdrive collection of downloadable e-books and audio books. At the end of February GML began purchasing downloadable items specifically for our patrons, to cut the wait time during COVID. Seventy-one titles were purchased by year’s end. Also available to our patrons through the rbDigital link at the CT State website there is approximately 4,586 downloadable e-book and audio titles.

More than 100 patrons requested assistance with personal devices, emails and general technology navigation. Libby, the app provided by Overdrive for digital downloads, was a popular topic.

The Museum cataloged 255 artifacts and updated 1,232 collection records, bringing the total number of artifact records in Past Perfect to 13,241. This involved a total of 2,348 volunteer hours for collection documentation and related activities, in addition to work on special events.

The Museum’s 12th annual Cemetery Tour successfully flourished, with 400 plus attendees enjoying this popular annual event. Fifteen more people attended this year than last.

The Library circulated 31,697 items. Circulation of non-print materials, including audio books & digital downloads of music and movies, declined slightly to 32% of the total. Books, magazines and downloadable digital books (ebooks) made up the other 68%. Breakdown of our circulation is 61% adult, 35% children and 4% young adult - which is almost unchanged from LY.

When COVID became a greater concern in March, we closed to the public on March 13 and began curbside service at the Library, which continued until we closed completely on March 24. Curbside resumed at the end of May when staff came back in to work on a limited basis and staggered schedule. We reopened on June 22, and although curbside began to decline, some patrons still opt for that method of retrieval. Patron transactions through June 30 totaled 298 patron curbside pickups. During time at home employees spent increased time reviewing professional materials, reading book reviews, attending online roundtables and regional
meetings, planning and implementing virtual programs and conducting research into various
digital services.

GML continues to loan more items than we request. We sent 1,841 items to other libraries and
we borrowed 1,105 items for our patrons. Interlibrary loan was curtailed for 5 months,
beginning in March. Out-of-town patrons from neighboring communities came into Gunn and
borrowed 8,532 directly from our shelves.

The library held 8 sessions of the 4th/5th Grade “After School Gaming” program with a total
attendance of 136 children. There were 36 sessions of the middle school “Homework Club” with
93 student visits participating. Programs ended on March 5.

The Junior Library hosted 218 programs with a total attendance of 3,647. Included in these totals
are the 124 virtual story-times with attendance of 859, conducted while the library was closed
due to COVID-19.

56 prizes were donated by local businesses & individuals to the children’s Summer Reading
Program during which time 181 children logged in nearly 4,251 hours of reading.

The Library hosted 20 community groups, including: the Washington Democratic Town
Committee, the Washington Republican Town Committee, the Colonial Dames Book Club, The
Greater Washington Coalition for Jewish Life, Census Recruiting, the Sherman Chamber
Ensemble, the Washington Environmental Council, and various local schools to provide space
for tutoring, lectures, class instruction, meeting space, workshops and receptions. Many of these
organizations utilized our facilities for multiple events. When we closed and moved to virtual
programs, Margaret Ferguson resigned after many years successfully building a wide array of
interesting programs.

90 households registered as Friends of the Museum. The semi-annual Washington Chronicles
continues to be mailed as a benefit and members joining at the $100 level and above received the
Museum’s annual calendar.

After being closed for nearly 3 years, the Museum reopened its doors with fanfare on August 17
with a reception for their exhibit “Washington CT, an American Story.” This comprehensive
exhibit won the 2020 Award of Excellence from the American Association for State and Local
History, 2020 Award of Merit from the Connecticut League of History Organizations and 2019
American Graphic Design Award from Graphic Design USA.

Before we closed our doors in March, 643 had people registered to use computers in the Adult
Library. Patrons frequently bring in their own digital devices to the library and use our wireless
Internet service. We began tracking that usage in October and recorded 4,227 client device
sessions with a total data usage of 1,451.5 GB. We left the Internet active and available while we
were closed March June, so that patrons could access the service remotely from the parking lot.

Patrons logged in remotely to electronic resources and databases available through our website,
such as Wowbrary with 4,535 hits, Scholastic Grolier Online with 511 sessions and Bookflix
with 44 sessions. These subscriptions were purchased through a restricted gift, along with passes
to Connecticut museums.